Capturing the value of peer support for better health outcomes.

The concerns



Most adults have or will get at least 1 long-term health condition.

The evidence

44% of adults have 1 or more chronic conditions.¹ **9.3 days** are lost per worker per year due to illness or disability.²



Not enough importance is given to **emotional** health.

29% of adults with a chronic physical condition also have a mental health condition.³

54% of Canadians (68% of 18 to 34-year-olds) feel lonely since COVID-19.4



Alone, it's difficult to **change behaviors** even when critical to improve our health.

30-60% drop-out rates highlight the difficulties to maintain behavioural changes.⁵

50-80% of regimes to treat chronic conditions are not followed.⁵



Quickly finding
trusted
information
that can also be
understood is hard.

57% of people go online first to research a specific health condition.⁶ 1 billion Google searches a day are health related (7%).⁷



The value of peer support

- ✓ Online peer interactions positively impact how individuals self-manage their conditions and help them make and sustain associated behavior changes.^{8,9}
- Connecting with peers online builds a sense of community and reduced feelings of isolation.
- ✓ Online communities have proven to help members find information, visualize their condition, and increase their health literacy.¹¹

By connecting through our trusted, secure peerto-peer communities, employees can give each other emotional support as well as access credible information that will help them reach better health outcomes as patients, informal caregivers, family members and friends. Let's explore the benefits for your organization.